

Tenant Details		
Name (optional):		
Address:		
Postcode:	Phone:	Mobile:
Date:		
How long have you been a UnitingSA Housing tenant?		

Feedback					
My feedback is a (please circle):	<table border="1"> <thead> <tr> <th>Compliment</th> <th>Complaint</th> </tr> </thead> <tbody> <tr> <td colspan="2">Comment/Suggestion</td> </tr> </tbody> </table>	Compliment	Complaint	Comment/Suggestion	
Compliment	Complaint				
Comment/Suggestion					

Please circle a description which best explains the quality of your experience.	
What is your overall level of satisfaction with Portway Housing?	Very Good    Good    Fair    Poor    Very Poor    Not Relevant
How useful was the information Portway provided to you during your tenancy?  (for example, information for applicants, newsletters, complaints and local support/advocacy services)	Very Good    Good    Fair    Poor    Very Poor    Not Relevant
How would you rate Portway's handling of maintenance and repairs on your property?	Very Good    Good    Fair    Poor    Very Poor    Not Relevant

# FEEDBACK FORM



How would you rate the following in regard to the management of your property (please circle)?						
Ease of contacting your Property Manager.	Very Good	Good	Fair	Poor	Very Poor	Not Relevant
The attitude, knowledge and skills of Portway Housing's staff.	Very Good	Good	Fair	Poor	Very Poor	Not Relevant
Timeliness of attending to maintenance issues.	Very Good	Good	Fair	Poor	Very Poor	Not Relevant

How likely are you to recommend Portway Housing to a friend or colleague?	1									10
	Very Unlikely	2	3	4	5	6	7	8	9	Very Likely

## FEEDBACK FORM



**What is your reason for leaving your current premises?**

**How can Portway Housing improve your experience as a tenant?**

**Further comments:**