

FEEDBACK FORM



Tenant Details		
Name (optional):		
Address:		
Postcode:	Phone:	Mobile:
Date:		
How long have you been a UnitingSA Housing tenant?		

Feedback			
My feedback is a (please circle):	Compliment	Complaint	Comment/Suggestion

Please circle a description which best explains the quality of your experience.	
What is your overall level of satisfaction with UnitingSA Housing?	Very Good Good Fair Poor Very Poor Not Relevant
How useful was the information UnitingSA Housing provided to you during your tenancy? (for example, information for applicants, newsletters, complaints and local support/advocacy services)	Very Good Good Fair Poor Very Poor Not Relevant
How would you rate UnitingSA Housing's handling of maintenance and repairs on your property?	Very Good Good Fair Poor Very Poor Not Relevant

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How would you rate the following in regard to the management of your property (please circle)?						
Ease of contacting your Property Manager.	Very Good	Good	Fair	Poor	Very Poor	Not Relevant
The attitude, knowledge and skills of UnitingSA Housing's staff.	Very Good	Good	Fair	Poor	Very Poor	Not Relevant
Timeliness of attending to maintenance issues.	Very Good	Good	Fair	Poor	Very Poor	Not Relevant

How likely are you to recommend UnitingSA Housing to a friend or colleague?	1	2	3	4	5	6	7	8	9	10
	Very Unlikely									Very Likely

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What is your reason for leaving your current premises?

How can UnitingSA Housing improve your experience as a tenant?

Further comments: