

23 November 2020

COVID-19 RESTRICTIONS MAINTAINED UNTIL WEDNESDAY

Dear family member/friend,

UnitingSA's COVID-19 Response Team met this morning to assess the current environment and determine a safe pathway forward through the evolving COVID-19 situation.

SA's Chief Public Health Officer has advised that the next two weeks will be critical in understanding the extent of the outbreak, with new cases of community transmission linked to the cluster expected to occur during this period, if at all.

The State Government has also urged the community to remain vigilant, with social distancing, hand hygiene and wearing face masks our best lines of defence.

In light of the continued risk posed by the COVID-19 outbreak, UnitingSA will maintain the below restrictions across our Residential Aged Care homes until COB on **Wednesday 25 November 2020**:

- Our homes will remain closed to all visitors, excluding agreed end-of-life visits
- Residents will only be permitted to leave their home for urgent or essential medical and health care, in consultation with the Director of Nursing.

UnitingSA's COVID-19 Response Team will undertake a further review ahead of 25 November, with the hope of welcoming visitors back into our homes in a restricted capacity from Thursday 26 November 2020, pending no further adverse outcomes.

Specifically, within the coming days, we hope to see no new cases of COVID-19 transmission and other critical government institutions, such as our public hospitals, re-open to visitors.

We remain very mindful of the impact this decision may have on our residents and their loved ones, however we are acutely aware of the devastating effect this virus can have within Aged Care settings.

Thank you for your patience and understanding as we work together to protect all of those in our care.

As always, our Aged Care teams remain available and ready to assist you in arranging alternate communication with your loved one, such as video and telephone calls.

You are also welcome to drop off parcels and letters, however these items will need to be quarantined for 72 hours before being passed on to your loved one, in order to reduce the risk of unknowing transmission.

Thank you again for your cooperation and please take care.

Yours sincerely,



Libby Craft
Chief Executive Officer
UnitingSA