

3 December 2020

ADVICE REGARDING LEAVING THE HOME AND VISITING PROTOCOLS

Dear family member/friend,

I would like to provide you with some clarity regarding a number of matters that loved ones and residents have raised queries about in recent days.

LEAVING THE HOME

I am pleased to confirm that residents are welcome to leave their Aged Care home. Our preference is that this occurs between 10am and 4pm wherever possible to enable screening upon re-entry.

If residents are seeking to leave their home outside of these hours, we ask that you liaise with your home so that screening arrangements can be made.

We also ask that residents and families familiarise themselves with the latest COVID-19 hotspots – which are available to view at reception – and avoid these locations while out in the community.

In line with State Government advice, we also strongly encourage residents to wear a face mask while in busy public places, such as shopping centres and cafes.

We will provide all residents with a non-reusable surgical face mask prior to leaving their home.

VISITING ADVICE

Visitors from Victoria are now permitted to enter South Australia, including Aged Care homes.

This change came into effect on 1 December 2020 and is outlined in the [Emergency Management \(Residential Aged Care Facilities No 15\) \(COVID-19\) Direction 2020](#).

Could I also please remind families and friends to call during business hours to book a visit with their loved one.

Thank you for your understanding and please take care.

Yours sincerely,



Sue Krake
Executive Manager Aged Care
UnitingSA