

10 December 2020

## EASING OF RESTRICTIONS IN RESIDENTIAL AGED CARE

Dear family member/friend,

As you may be aware, the South Australian Premier announced earlier this week that many of the state's COVID-19 restrictions will be eased from Monday, 14 December 2020.

The government has indicated this will include lifting restrictions at Residential Aged Care homes. However, we are yet to receive any formal advice regarding what specific restrictions will be eased.

We expect the government will release an updated Emergency Management Direction later this week, which will provide clear information on what the changes will mean for our aged care homes and visitors.

We anticipate the updated Direction will be issued to the state's Aged Care providers on Sunday evening.

Once we receive this formal advice, we will provide you with a further update on our visitor guidelines moving forward.

Until then, our current visitor restrictions will remain in place including:

- All visits must be pre-booked by phoning your aged care home during office hours.
- Residents can receive a maximum of one visit by up to two people per day.
- Visits must occur between 10am and 4pm daily, and within the allocated two-hour timeframe.

Please note, exemptions from the above restrictions are available for end of life visits, via arrangement with your home's Director of Nursing.

We are encouraged by the reduced risk of COVID-19 in our community and look forward to the possibility of further relaxing visitor restrictions next week.

We know it will be a very welcome step for our residents, families, friends and care teams.

Yours sincerely,



**Libby Craft**  
**Chief Executive Officer**  
**UnitingSA**