

22 December 2020

NSW COVID-19 OUTBREAK ADVICE

Dear family member/friend,

I wish to provide you with an update on UnitingSA's COVID-19 response in light of the NSW outbreak and new State Government travel restrictions.

Commencing effective immediately, anyone who has been in **NSW** since **11 December 2020**, or in close contact with someone who has, is not permitted to enter a UnitingSA Residential Aged Care home.

This includes visitors, staff and contractors.

In addition, impacted individuals should follow relevant State Government guidelines regarding self-quarantine and testing, which can be viewed at www.sahealth.sa.gov.au/COVIDcontacttracing.

As this is a rapidly evolving situation, the restriction on NSW travellers will be reviewed by our COVID-19 Response Team tomorrow (Wednesday, 23 December 2020).

Please note, discretion will continue to be shown with regards to compassionate visits. Impacted families are encouraged to contact their home's Director of Nursing to discuss this further.

The timing of the latest outbreak is certainly very unfortunate for families with loved ones from NSW.

We sincerely hope the situation can be quickly brought under control and loved ones will have the opportunity to celebrate Christmas together. I would also like to remind families that we have iPads available to enable video calls should you wish to utilise this technology.

Thank you for your support in ensuring the continued safety of our residents.

For further advice regarding information contained in this letter, please speak with your home's Director of Nursing.

Thank you for your understanding and please take care.

Yours sincerely,



Libby Craft
Chief Executive Officer
UnitingSA