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20 July 2021

AGED CARE FACILITIES TEMPORARILY CLOSED TO VISITORS

Dear family member/friend,

The State Government has announced that South Australia will enter into a seven-day lockdown at 6pm tonight, after a fifth case of COVID-19 was identified in SA.

The state-wide stay-at-home order aims to significantly reduce movement within our community to prevent the spread of the highly transmissible and fast moving COVID-19 Delta variant.

In line with these Level 5 restrictions, all UnitingSA Residential Aged Care facilities will close to visitors for the duration of the lockdown.

The following precautionary measures will also be in place:

- Staff movement between sites will be restricted
- Anyone on site (excluding residents) must wear a mask at all times, both indoors and outdoors
- All non-essential visits by external providers will be cancelled.

Visits on compassionate grounds will be considered on a case-by-case basis by UnitingSA's Senior Manager Aged Care and Nurse Practitioner.

We understand the importance of communicating with your loved one during this time, and our Aged Care teams will work with you to ensure you can stay connected via telephone and video calls.

It is also important to be aware of the COVID-19 exposure locations in South Australia, available at www.sahealth.sa.gov.au. If you have been to any of the locations listed, and subsequently visited one of our Aged Care facilities, please notify your site's Director of Nursing or Site Operations Manager immediately.

In addition, COVID-19 vaccinations become mandatory for all Aged Care staff on 17 September 2021 and we are encouraging our staff to get vaccinated as soon as possible. Families are also encouraged to consider vaccination to help us reduce the risk of COVID-19 for the older people within our care.

For further information regarding the state-wide lockdown, visit www.covid-19.sa.gov.au/response.

Thank you for your understanding as we work together to protect the health and safety of your loved ones and the entire UnitingSA Aged Care community.

Yours sincerely,

Sue Krake

Executive Manager Aged Care UnitingSA