



Conflict of Interest

What this means for NDIS Participants



UnitingSA is a NDIS registered provider.

UnitingSA also provides Support Coordination.



UnitingSA wrote this. When you see 'we' or 'our', it means UnitingSA.



We have **Support Coordinators** for NDIS participants.



Support Coordinators help you understand your options when using your NDIS funding.



They help you with choice and control in the services you use.



NDIS services are provided by lots of organisations.



You can choose who provides your services.



We provide NDIS services.

and

We support people to use services they need.



This means there might be **conflict of interest**.

What is Conflict of Interest?



A **conflict of interest** can happen when you have more than 1 service with the same organisation

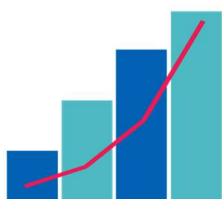
For example:

You use a Support coordinator from UnitingSA.

and

You choose to use NDIS services Uniting SA provides.

This may be seen as a conflict of interest.



There might be a conflict of interest because we would benefit from the money you use for our services.



It is okay for organisations to provide Support Coordination

and NDIS services if they use the conflict of interest correctly.

How will UnitingSA use the Conflict of Interest correctly?

We will



- Give you fair advice. We want what is best for you.



- Help you with choice and control.



- Talk about conflict of interest with you. We will record conflicts if they happen.



- Make sure our employees know about the conflict of interest.



- Separate our Support Coordination work with our other NDIS work.



- Make sure that everyone is treated equally.
There will be no special treatment.



- Give you information to give feedback or make a complaint.



- Make sure our employees sign the 'Code of Conduct' and 'Privacy and Confidentiality Agreement'.

Can I use UnitingSA for my NDIS services and as my Support Coordinator?



Yes.

You can choose UnitingSA for your services.



We will make sure that other options for services have been talked about first and record that.



If you say that you 'do not wish' to use other services, we will get evidence to show that you had choice and control in the decision.

Contact UnitingSA for more information



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