

## Our vision

A compassionate, respectful and just community in which all people participate and flourish

## Our purpose

UnitingSA exists to respond to the needs of communities, families and individuals so that together we can improve lives

## Our values

Respect  
Compassion  
Courage  
Integrity



We will deliver **high quality, client-directed Community Services** as the foundation of everything we do



We will **evolve and grow our NDIS** offering to improve services to clients in a manner consistent with the transition to consumer directed funding



We will deliver **high-quality Residential Aged Care** in facilities that meet the needs of our residents



We will **grow our Community Aged Care** services to support the growing number of clients who prefer to age in place



We will expand **the availability and accessibility of new housing outcomes**, focusing on social, affordable and retirement housing



We will **create sustainable, vibrant and connected spaces** in which to live, work and interact with our community

## Our approach

### We will achieve our goals through:

#### Great Client Experience

Achieving quality outcomes from person-centred, safe, connected and effective care

#### Great People Experience

Attracting, retaining, developing and growing our people in a safe and supported environment

#### Investment

Increasing the capacity, capability, empowerment and impact of our organisation

#### Influence

Positioning our brand, voice and relationships to influence decision makers on behalf of our community

#### Partnering

Working with stakeholders who share our values to achieve our purpose