

# HOME CARE PACKAGE

## PRICING SCHEDULE

Effective 1 March 2025

UnitingSA is your local, not-for-profit home care provider with over 75 years of aged care experience.

We deliver reliable support at home services, just the way you like it. Refer to the table below for our Home Care Package pricing (prices exclude GST).

Still have questions? Call our Care Connect team on **(08) 8448 6280** or email [homecare@unitingsa.com.au](mailto:homecare@unitingsa.com.au).

### Independence Services

Type of Support	Weekday 7am – 5pm	Weekday 5pm – 7 am	Saturday	Sunday	Public Holiday
Personal Care Welfare Check In-Home Respite	\$78	\$85	\$117	\$163	\$204
Aids and equipment	Speak with your Care Partner				
Social Support* Transport*	\$78	\$85	\$117	\$163	\$204

### Clinical Care Services

Type of Support	Weekday 7am – 5pm	Weekday 5pm – 7am	Saturday	Sunday	Public Holiday
Nursing	\$125	Speak with your Care Partner			
Physiotherapy Podiatry Allied Health	\$125	Speak with your Care Partner			
Occupational Therapy	\$125	Speak with your Care Partner			
Exercise	\$78	\$85	\$117	\$163	\$204
Medication Administration	\$78	\$85	\$117	\$163	\$204

## Everyday Living Services

Type of Support	Weekday 7am – 5pm	Weekday 5pm – 7am	Saturday	Sunday	Public Holiday
Cleaning Household Tasks Meal Preparation Shopping Assistance*	\$78	\$85	\$117	\$163	\$204
Light Gardening	\$78	Speak with your Care Partner			

**Note:** A minimum 30-minute visit charge will apply to all services delivered by Support Workers and Nursing teams.\*\$1.00 per kilometre travel costs within a service, in addition to hourly rate. UnitingSA does not charge any travel costs to visit you.

## Other Fees

**Care Management** ensures you receive the right support when you need it. Our team work closely with you to create and review your care plan, coordinate and schedule high-quality services, and conduct regular health and wellbeing checks.

**Package Management** ensures your funding is managed efficiently and services are delivered smoothly. We handle all administration, track your budget, manage payments, provide monthly statements, and conduct quality assurance activities.

All Care Management and Package Management is fully handled by UnitingSA, ensuring seamless and reliable support.

Fortnightly Fees	Level 1	Level 2	Level 3	Level 4
Care Management	\$68.90	\$131.34	\$259.70	\$408.10
Package Management	\$42.40	\$73.14	\$151.58	\$224.72

**Note:** You may be required to contribute to the cost of your care by paying an **Income Tested Care Fee**, which is determined by Services Australia based on your income. You also have the option to pay a **Basic Daily Fee** if you want to access additional services beyond what your package covers. This fee is not compulsory and may be negotiable depending on your individual care and support requirements.

## Cancellation

UnitingSA requires 24 hours notice for all service cancellations. If a cancellation is made within 24 hours of a scheduled service, you will be charged at 100% of the service price.

If you are not present at the time of a scheduled service and have not provided us with 24 hours notice of cancellation, you will be charged at 100% of the service price.

## Need more information?

Call our friendly Care Connect team on **(08) 8448 6280** or email us at [homecare@unitingsa.com.au](mailto:homecare@unitingsa.com.au). We're available to chat Monday to Friday, 9am-5pm.

## Changes to Home Care Packages from 1 November 2025

On 1 November 2025, a new Aged Care Act comes into effect. The new **Support at Home** program will replace what we currently call Home Care Packages.

Support at Home is an outcome of the Royal Commission into Aged Care Quality and Safety. It is all about helping people to live in their own home for as long as they can.

### What's changing?

The Government is changing the way it:

- defines the type of support available to older Australians, and
- the way fees are charged for those services.

Every aged care and home care provider across the country – including UnitingSA – is impacted by these changes.

### What we know is:

The new Support at Home program will launch from 1 November 2025. In very basic terms, Support at Home will have three main categories of support:

- Clinical Care, such as nursing and physiotherapy
- Independence, such as help with personal care, showering and respite
- Everyday Living, such as help with cleaning and gardening

Under the new model, fees will be more closely linked to the individual services you use.

The good news is that the Government will cover 100% of all clinical care services.

From 1 November 2025, older Australians will be required to contribute towards non-clinical services. Individual contributions will be based on the type of services used, as well as the person's income and assets.

### What happens next?

We understand that when the Government makes significant changes to programs, it can be confusing.

Rest assured we will keep you updated as more information becomes available.

We'll be able to talk you through any changes that impact you.

We can't – and won't – change your service provision or fees without talking to you.

### For more information:

Call our friendly Care Connect team on **(08) 8448 6280** or email us at **homecare@unitingsa.com.au**.

You can also visit **unitingsa.com.au/dhac-q&a** to view the Department of Health and Aged Care Support at Home Q&As.